General Care

Always keep vape pens and vape cartridges at room temperature. Avoid leaving items in your car, pockets or anywhere that experiences excessive fluctuations in cold and heat. Furthermore, always store items upright as laying them on their side could cause product to leak out, or air bubbles to form inside and create blockage.

Our vape cartridges come with rubber plugs on the mouthpiece and threads to prevent leakage, we recommend these be used anytime the vape cartridge contains product inside but isn't attached to a vape pen. Never over tighten vape cartridge or USB charge adapter to vape pens as this may cause connectivity issues.

Our vape tips are filled with metered equipment resulting in consistent quantity of product in both 0.5 g and 1g tips. Our coils are a "self wicking" coil which means upon opening they may appear to have an air bubble or not to be filled completely. This is because a "self wicking" coil will absorb some of the product so you can vape straight out of the package.

Pull-To-Draw or Push Button Batteries

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Pull-to-draw batteries only require the user to "puff" or "draw" to use. Push button style batteries have a singular button that must be pushed five timesrapidly to turn on and off. That same button can then be pushed three times rapidly to cycle between low, medium, and high temperature settings. Those heat settings are usually indicated by varying light colors, or number of blinking lights.

Vape Pen Charging Tips

Like any electronics, your vape pen battery will eventually die. However, there are a few tips you can follow to extend the life of your battery, saving you a bit of money and hassle in the long run.

Low Amp Charger

Your vape pen will come with a USB charge adapter that can fit in any charge block or USB charging port such as in your vehicle or laptop. It's extremely important to use a charge block that has a 0.5 amp to 1 amp output, as the 2

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amp charger could potentially harm the battery. Laptops are a safe bet but check your owners manual for vehicle charging port outputs.

Do Not Overcharge

If vape pens are left on the charger, you'll damage the life of your battery. You should always promptly remove your vape pen from its charging source when it's indicated that it's complete. A red light indicates pen is charging, the light will turn green when charging is complete. Most vape pens require 2-3 hours to charge.

Vape Cartridges

Scenario #1: My cartridge worked at first but now it's plugged and not working.

1. The holes in the cartridge may be clogged with oil. Try warming your cartridge with a hair dryer (lowest heat setting) or by rubbing it between your hands to warm up the oil and change its viscosity. Because pull to draw vape pens require a "puff" to turn on, a clogged cartridge will prevent battery from activating while attempting to "puff" therefore not being able to heat

up product inside cartridge and release a vapor.

2. Prime your coil by taking "dry hits" from your cartridge without the battery and blowing gently into it.

3. Make sure the battery is turned on and fully charged.

Scenario #2: My vape pen does not work at all.

1. Inspect the battery contact; it may be clogged or coated. If this occurs, wipe the contact portion with a Q-tip soaked in rubbing alcohol, let the terminal dry, reconnect your cartridge to the battery and try it again. Do not overtighten your cartridge.

2. Make sure your battery is turned on and fully charged. Pull-to-draw batteries are always on standby mode and require a "draw" or "puff" to activate. Batteries with a button can be turned on by rapidly pressing the button 5 times. If you are using a battery with a button, also make sure you are holding the button down while you draw.